Can I get involved?

The PAL Program is not a volunteer program, but one made of community supports.

This consists of people in the local area who develop connections with the member, that naturally grow into friendships over time.

If you would like to make a connection and live in the communities of NYC, Long Island, Westchester, or Rockland, we would love to hear from you!

Contact the PAL Program Coordinator at: PalProgram@phpcares.org

PHP is committed to person-centered care planning that provides support to assist our members in accessing the highest quality healthcare and services, promoting good health and wellness, improving quality of life and supporting each member to live the life they choose.

The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide participants free, confidential assistance on any services offered by Partners Health Plan. ICAN may be reached toll-free at 1-844-614-8800 (TTY users call 711, then follow the prompts to dial 844-614-8800) or online at icannys.org.

Partners Health Plan is a managed care plan that contracts with Medicare and the New York State Department of Health (Medicaid) to provide benefits to Participants through the Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities.
What is the PAL Program?
The PAL Program links people who have similar interests in the community, such as dance classes and bowling, to members of PHP.

Why is PAL important?
Friendships are important. The PAL Program is determined to improve the lives of members by linking passions and interests to develop those friendships along the way.

What is PAL Social?
PAL Social is a new addition to the PAL Program, is a new way of bringing everyone together and meeting new groups of friends!

PAL is a new way to help make sure PHP members can pursue hobbies and interests that are important to them.

PAL provides enrichment in everyday life by sharing experiences and interests with a new connection.

“Friendship is born at that moment when one person says to the other, ‘What, you too? I thought I was the only one!’”

- CS Lewis

“‘I love the PAL Program and I love being a PAL with Stan. He’s my best friend, and a great confidant.’”

- Sean
PHP Member

Partners Health Plan is committed to providing members with the life they choose and enhance their life by being a link to the local community. PHP’s goal is for the PAL to become a trustworthy companion and friend to the member.

PAL Social is a way for members involved with PHP to meet each other and participate in fun activities together once a month.

Email palsocial@phpcares.org or speak with your Care Manager.

Monthly events for each region will be posted on our website at: phpcares.org/pal-social/

Your Plan YOUR WAY

Are you not a member of Partners Health Plan? Enroll today!

Call New York Medicaid Choice at:
1-844-343-2433 / TTY 1-888-329-1541
Monday - Friday 8:30 AM to 8:00 PM
Saturday 10:00 AM to 6:00 PM