The benefit information in this document is a brief summary, not a complete description of benefits. For more information, call Partners Health Plan Participant Services or read the Partners Health Plan Participant Handbook. Limitations and restrictions may apply. Benefits may change on January 1 of each year.

The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide participants free, confidential assistance on any services offered by Partners Health Plan. ICAN may be reached toll-free at 1-844-614-8800 (TTY users call 711, then follow the prompts to dial 844-614-8800) or online at icannys.org.

Partners Health Plan is a managed care plan that contracts with Medicare and the New York State Department of Health (Medicaid) to provide benefits to Participants through the Fully Integrated Duals Advantage for individuals with intellectual and developmental disabilities.
What is PHP?

PHP is where people with Intellectual and/or Developmental Disabilities get the support they need and deserve.

PHP is committed to person-centered care planning that provides support to assist our members in accessing the highest quality healthcare and services, promoting good health and wellness, improving quality of life and supporting each member to live the life they choose.

Why choose PHP?

We build a system of care around you. More support in living the life you choose.

Your two-person professional care team will be a team leader for your circle of support. They will listen to what your needs are and use our integrated model to make a plan for today and for the future.

“I am so happy with the home PHP helped me to find and I have a new job that I love.”

- Daniel
PHP Member

In just one month, the Partners Health Plan Durable Medical Equipment (DME) Team helped me receive a new custom wheel-chair.

- Lori Anne
PHP Member

Learn about PHP

Complete the form and place in the mail or call Partners Health Plan at the number below.

Name:

Address (City, State, Apt.#, ZIP)

Number (our representative may call)

Who assisted you today?

How did you learn about PHP? (Name of event, social media, etc.)

To Enroll Today

Call New York Medicaid Choice at: 1-844-343-2433 / TTY 1-888-329-1541
Monday - Friday 8:30 AM to 8:00 PM
Saturday 10:00 AM to 6:00 PM

Visit phpcares.com or call (855) 747-5483 / TTY711 7 days a week

Your Plan YOUR WAY