WHAT IS THE PAL PROGRAM?

- A way to link people who have similar interests in the same community.
- A new way to help make sure PHP members can pursue hobbies and interests that are important to them.
- Enrichment in everyday life by sharing experiences and interests with a new connection.

"FRIENDSHIP IS BORN AT THAT MOMENT WHEN ONE PERSON SAYS TO ANOTHER, ‘WHAT, YOU TOO? I THOUGHT I WAS THE ONLY ONE!’"

-C.S. Lewis

PHP: WHO WE ARE

PHP is committed to person-centered care planning that provides support to assist our members in accessing the highest quality healthcare and services, promoting good health and wellness, improving quality of life and supporting each member to live the life they choose.

YOUR PLAN, YOUR WAY

YOUR PLAN, YOUR WAY

The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide participants free, confidential assistance on any services offered by Partners Health Plan. ICAN may be reached toll-free at 1-844-614-8800 (TTY users call 711, then follow the prompts to dial 844-614-8800) or online at icannys.org.

Partners Health Plan is a managed care plan that contracts with Medicare and the New York State Department of Health (Medicaid) to provide benefits to Participants through the Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration.

PHP CARES.ORG

H9869_2020_PAL Program_Approved
MISSION & VALUES

Enhance life by being a link to the local community. PHP’s goal is for the PAL to become a trustworthy companion and friend to the member.

WHY IS THIS IMPORTANT?

Partners Health Plan is committed to providing members with the life they choose. Friendships are important. The PAL Program is determined to improve the lives of members by linking passions and interests to develop those friendships along the way.

PAL SOCIAL

A new addition to The PAL Program, is a new way of bringing everyone together and meeting new groups of friends!

Email palsocial@phpcares.org or call 646-980-5238 to sign up.

Monthly events for each region will be posted on our website here: www.phpcares.org/pal-social/

CAN I GET INVOLVED?

The PAL Program is not a volunteer program, but one made of community supports. This consists of people in the local area who develop connections with the member, that naturally grow into friendships over time.

CONTACT US

If you would like to make a connection and live in the communities of NYC, Long Island, Westchester, or Rockland, we would love to hear from you!

PAL PROGRAM COORDINATOR:

palprogram@phpcares.org
646-980-5238

Enroll Today!

To enroll, call NY Medicaid Choice at 1-844-343-2433 (TTY: 1-888-329-1541), Monday through Friday, 8:30am to 8pm and Saturday, 10am to 6pm. Call Center: (855) PHP-LIVE (747-5483)

phpcares.org

"I LOVE THE PAL PROGRAM AND I LOVE BEING A PAL WITH STAN. HE'S MY BEST FRIEND, AND A GREAT CONFIDANT."

-SEAN, MEMBER

Members have been connected to...

- Dance classes
- Bowling leagues
- Long lasting friendships

Not a member of PHP?

"I LOVE THE PAL PROGRAM AND I LOVE BEING A PAL WITH STAN. HE'S MY BEST FRIEND, AND A GREAT CONFIDANT."

-SEAN, MEMBER

Members have been connected to...

- Dance classes
- Bowling leagues
- Long lasting friendships