

Prescription Drug Transition Policy

As a new or continuing member of PHP Care Complete FIDA-IDD Plan, the below situations and policies may apply to you. If you have any questions or would like to receive more information about our Prescription Drug Transition Policy, please call PHP Care Complete FIDA-IDD Participant Services at 1-855-747-5483 (TTY: 711), 8am to 8pm, seven days a week.

We try to make your drug coverage work well for you, but sometimes a drug might not be covered in the way that you would like it to be. For example:

- **The drug you want to take is not covered by the plan.** The drug might not be on the Drug List. A generic version of the drug might be covered, but the brand name version you want to take is not. A drug might be new and we have not yet reviewed it for safety and effectiveness.
- **The drug is covered, but there are special rules or limits on coverage for that drug.** As explained in the section above, some of the drugs covered by the plan have rules that limit their use. In some cases, you or your prescriber may want to ask PHP Care Complete FIDA-IDD Plan or your Interdisciplinary Team (IDT) for an exception to a rule.

You can get a temporary supply

In some cases, the plan can give you a temporary supply of a drug when the drug is not on the Drug List or when it is limited in some way. This gives you time to talk with your provider about getting a different drug or to ask PHP Care Complete FIDA-IDD Plan or your IDT to approve the drug.

To get a temporary supply of a drug, you must meet the two rules below:

1. The drug you have been taking:

- is no longer on the plan's Drug List, **or**
- was never on the plan's Drug List, **or**
- is now limited in some way.

2. You must be in one of these situations:

You are new to PHP Care Complete FIDA-IDD Plan and do not live in a long-term care facility

- We will cover a temporary supply (or supplies) of your drug **during the first 90 days of your membership** in the plan. This temporary supply will be for up to 30 days. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of at least 30 days of medication. You must fill the prescription at a network pharmacy.

You are new to PHP Care Complete FIDA-IDD Plan and live in a long-term care facility

- We will cover a temporary supply (or supplies) of your drug **during the first 90 days of your membership** in the plan. The total supply will be for up to at least a 31-day supply and may be up to a 31-day supply depending on the dispensing increment. If your prescription is written for fewer days, we will allow multiple fills to provide up to a maximum of at least 31 days of medication. (Please note that the long-term care pharmacy may provide the drug in smaller amounts at a time to prevent waste.)

You have been in PHP Care Complete FIDA-IDD Plan for more than 90 days and live in a long-term care facility and need a supply right away

- We will cover one 31-day supply, or less if your prescription is written for fewer days. This is in addition to the above long-term care transition supply.

You have been in PHP Care Complete FIDA-IDD Plan for more than 90 days and have to change your level of care

- We will cover a transition supply of prescribed drugs when you have a change to your level of care.